



REC'D TN  
REGULATORY AUTH.

'99 JUN 22 PM 2 48

OFFICE OF THE  
EXECUTIVE SECRETARY

2201 Waukegan Road  
Suite W-100  
Bannockburn, IL 60015

(847) 374-3700 *telephone*  
(847) 374-3701 *fax*

Mr. David Waddell, Executive Secretary  
Tennessee Regulatory Authority  
460 James Robertson Parkway  
Nashville, TN 37243

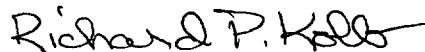
Dear Mr. Waddell:

99-00342

Enclosed for filing are the original and thirteen copies of the amended Intralata Toll Dialing Parity Plan of OnePoint Communications-Georgia, L.L.C. d/b/a OnePoint Communications ("OnePoint").

Please date-stamp a copy of the filing letter and return the copy to me in the enclosed, postage-paid envelope. An extra copy has been provided for this purpose. Please refer any questions regarding this filing to me at (847) 374-3734.

Sincerely,

  
Richard P. Kolb  
Director-Regulatory Affairs

Enclosures

# INTRALATA TOLL DIALING PARITY PLAN

## ONEPOINT COMMUNICATIONS

May 7, 1999

(Amended)

99-00342

### 1. Purpose

The intent of this plan is to provide a proposal that, upon implementation, would provide customers the ability to select the telecommunications carrier of their choice for routing their intraLATA toll calls.

### 2. Implementation Schedule

OnePoint Communications will offer dialing parity for intraLATA toll, contingent on underlying provider provisioning while in a reseller mode, in all the exchanges and LATAs where OnePoint operates coincident with initial operational start up (est. November 1, 1999).

### 3. Carrier Selection Procedures

OnePoint Communications will, contingent on underlying RBOC (Regional Bell Operating Company) provisioning while in a reseller mode, implement the full 2-PIC (Primary Interexchange Carrier) carrier selection methodology. With the full 2-PIC methodology, customers will be able to presubscribe to one telecommunications carrier for interLATA toll calls and presubscribe to the same or a different participating telecommunications carrier, including their existing local exchange company, for all intraLATA toll calls. Orders for changes will be accepted and processed beginning with the commencement of business operations.

OnePoint employees, or its agents, who communicate with the public, accept customer orders, and serve in customer service capacities will be trained to explain the process to customers for making PIC changes for intraLATA toll calls. Customer Care Center personnel will be prepared to make changes in customer records based upon requests from customers or carriers and direct customers to their chosen intraLATA carriers in accordance with FCC and state commission rules and regulations. Processes will be in place to provide new customers with an opportunity to choose their intraLATA toll carrier from a list of available carriers. OnePoint Customer Care Center personnel and other OnePoint employees and agents will respond to inquiries about intraLATA carriers in a competitively neutral fashion. OnePoint employees and agents will not discuss alternative carrier rates or service and will not provide customers with carrier identification codes or access code dialing instructions.

Customers who contact OnePoint requesting new telephone exchange service will be provided a list of telecommunications carriers available to provide interLATA service. Customers will be provided a second list of carriers, including OnePoint, that provide intraLATA toll service in their exchange. The list of intraLATA toll carriers will be presented in a competitively neutral manner. Customers who do not make a positive choice for an intraLATA carrier will be identified within OnePoint's, or the underlying carrier's, system as "no-PIC" and will not be automatically defaulted to a carrier. Customers identified as "no-PIC" will be required to dial 10XXX to place intraLATA toll calls until they make an affirmative choice for an intraLATA toll carrier. OnePoint will refrain from automatically assigning intraLATA service for new customers to itself or to the customer's preferred interLATA carrier.

### 4. Customer Education/Notification

Customers will receive information explaining their opportunity to select an intraLATA carrier. OnePoint anticipates that promotional strategies by carriers will contribute to customer awareness of intraLATA toll dialing parity. OnePoint will request that directory providers update their directories as new editions are published to reflect the opportunity for customers to choose an intraLATA toll carrier.

## 5. Carrier Notification

Current interexchange carriers will be notified of OnePoint's intraLATA toll dialing parity implementation via letter reasonably in advance of the proposed implementation date. Carriers should provide a list of exchanges in which they plan to offer intraLATA toll service at least 60 days in advance of OnePoint's implementation date. OnePoint needs notification in advance to include the carrier on the list of participating carriers in each OnePoint exchange. Certified carriers who enter the market after implementation will be added to the list of participating carriers within 60 days of notifying OnePoint.

OnePoint will, upon request, provide subscriber listing information to carriers in "readily accessible" tape or electronic formats in a timely manner as requested through the processes that currently exists for the interLATA market. The process includes subscriber listing updates to carriers for new customers who choose that carrier or for existing customers of a carrier who revise their subscriber listing information. In addition, carriers can obtain complete subscriber listings in several formats in compliance with FCC Order No. 96-333, paragraph 389. All such information will be provided at cost to the requestor.

OnePoint will comply, contingent upon underlying provider cooperation while in a resale mode, with Part 51 of Title 47 of the CFR, Sections 305, 307, 325, 327, 329, 331, 333 and 335 in providing the required information and notice to the public of network changes. The notice will include network information as outlined in Section 327. The notice will be provided within the timeframes described in Sections 331-333.

## 6. Access to Operator Services and Directory Assistance

Access to Operator Services and Directory Assistance will be available through OnePoint's underlying local exchange or interLATA carrier. No industry standard has been established for access to Operator services and Directory Assistance unique to the intraLATA carrier. For Operator Services, customers dial "0" to reach their local exchange operator and "00" to reach their interLATA operator. For Directory Assistance, customers dial "411" for accessing the local exchange Directory Assistance and "1-NPA-555-1212" for accessing their interLATA carrier's Directory Assistance.

Local and interLATA Operator Services and Directory Assistance may be branded by the underlying providers of local and interLATA service, as appropriate, based on the dialing pattern of the end user. Since no unique intraLATA dialing patterns currently exists in the industry, neither OnePoint, nor its underlying provider, is capable of identifying intraLATA calls to local or interLATA operators or directory assistance representatives.

## 7. Cost Recovery

Section 51.215 of Title 47 of the CFR, states that "a LEC may recover the incremental costs related to the implementation of toll dialing parity. OnePoint will file a cost recovery plan, including cost information and other necessary supporting documentation, not later than 270 days after intraLATA presubscription implementation to include a proposed recovery period and an annual true up procedure.